

March 27, 2003

Jim Rose
Sales Source
121 Avenita Dominguez
San Clemente, CA 92672

Dear Jim:

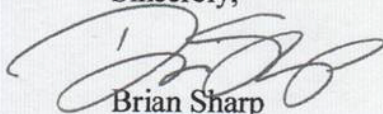
I just wanted to thank you and your staff for the wonderful service we have received with your product.

We bought your product over 3 years ago, and yet, even when we call today we are treated as if you just left our office with the sale! In a day and age when customer service has become suspect, especially in the software industry, your commitment to your customers is commendable!

The product has done everything you said it would and more! In fact, we have rewritten our entire marketing plan around your program because of it's ease of use. Currently we are running 5 different campaigns, and it requires no extra staff!

Thanks again for the great product and service, and please feel free to have any company interested in your product give me a call with questions.

Sincerely,


Brian Sharp
Agency Owner

